

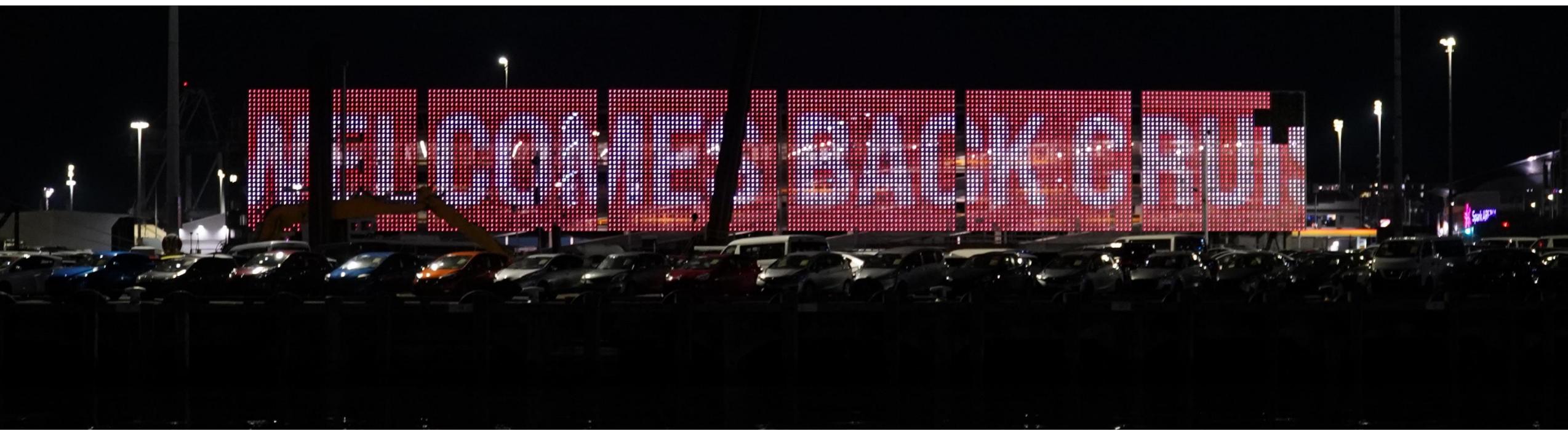
New Zealand Update September 2022

Debbie Summers



Papatūānuku is Breathing







New Zealand Health Protocols 2022

- Over the first half of 2022, New Zealand Government officials have been working closely with key stakeholders to reopen NZ's Maritime Border to Cruise.
- This engagement has been open and constructive resulting in the Cruise sector allowed to return to NZ from August 1.
- The regulatory model in place for cruise operators is one of **high trust** and **low touch**. This reflects both that the risk is no longer from **transmission** of COVID-19, but instead the load on New Zealand's health system from a number of cases arriving at once needing hospital level care and the strong covid-19 risk management practices on board cruise ships.
- Requirements relating to Cruise entry are set out in the COVID-19 Public Health Response (Maritime Border) Order (No 2) 2020 (MBO). Rattling good read.
- Given COVID-19 is widespread in New Zealand, all ships with COVID-19 on board are exempt from section 107(1) of the Health Act 1956 (Grant of Pratique), on the condition that no other quarantinable disease is confirmed or suspected to exist on board the ship. V important achievement. No monkey pox allowed.
- Passengers and crew must be vaccinated pre arrival. Masters are required to have systems and processes ensuring all meet New Zealand's vaccination requirements.

Things I'm worried about



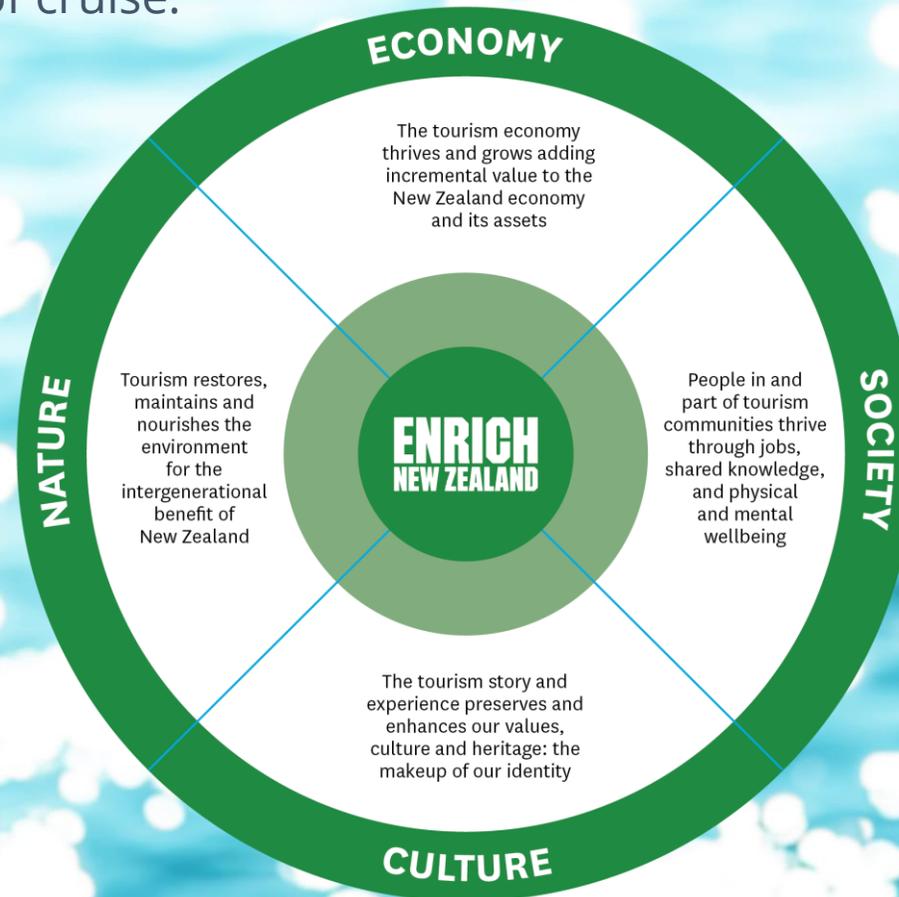
-  Jacinda Ardern winning the next election.
-  Covid.

PACIFIC EXPLORER



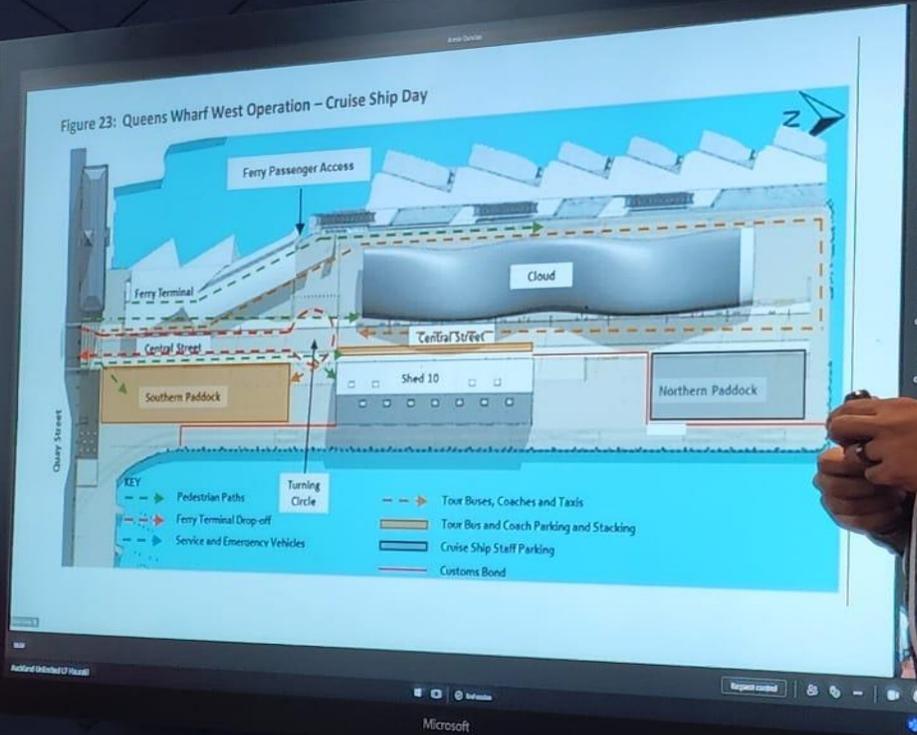
The schedule for our Community Engagement Workshops 2022 has been fluid, their format at the request of MBIE Tourism and managed by local RTOs. There is an element of operational work in each one but the intention (from MBIE and RTNZ) is to listen to the concerns of communities about the return of cruise.

- Napier 8 June
- Auckland 1 July
- Wellington 11 July
- Dunedin 2 August
- Christchurch 4 August
- Tauranga 5 August
- Bay of Islands 10 August
- Gisborne 30 August
- Picton 6 September



HAU RAK

Figure 23: Queens Wharf West Operation – Cruise Ship Day



THE FIRST SEASON BACK AFTER 1000 DAYS

Total Number of Ships	42
Total Voyages	150
Total Port Visits	920
Total Overnights	47
Total Guests	253,605
Total Crew	112,517
Start Date	16th October 2022



ANDREW TURNER

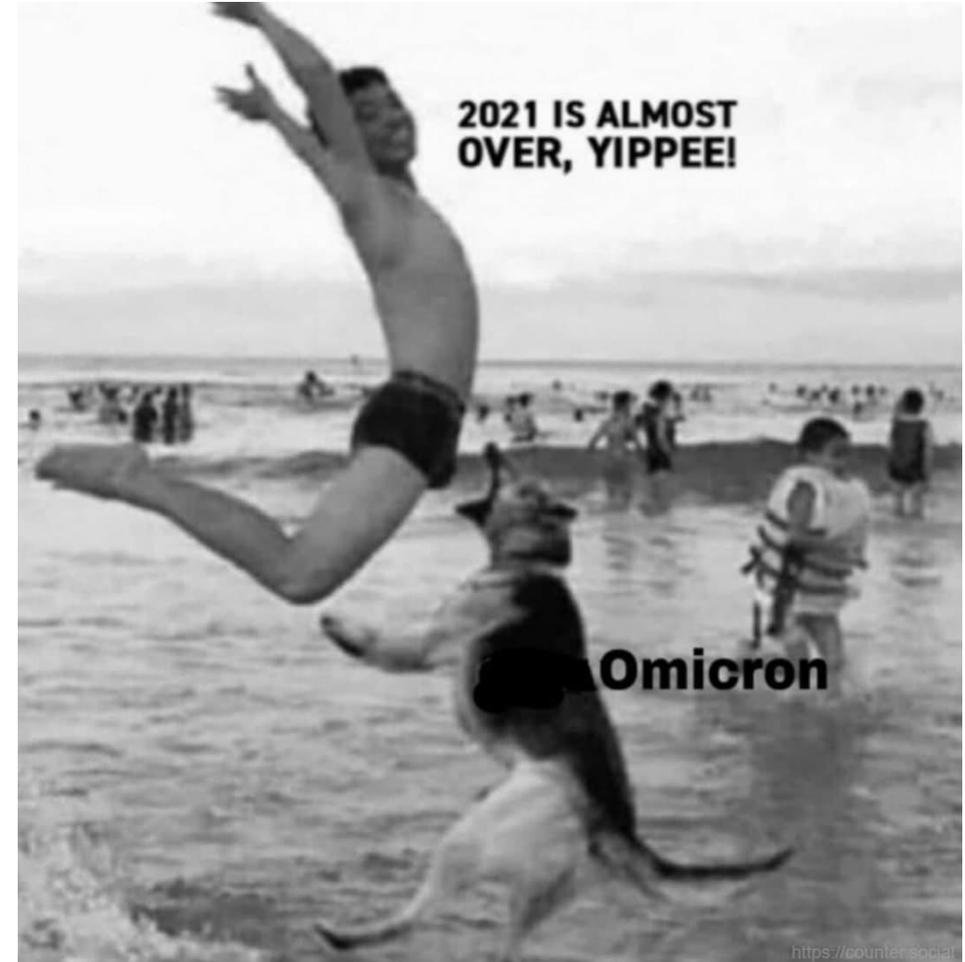
Chairman of the Board, The Royal Yacht Club of Canada

Practical Challenges Interrupting Our Sleep

- Immigration Reset, chronic staff shortages
- There has been 40% attrition in the overall tour coach sector. Mainly amongst the smaller operators. However, some larger ones have also disappeared. Pre-Covid the fleet was approx. 2000 large and small tour coaches across New Zealand. This figure now sits at around 1500.
- Price increases across the board due to inflation, cost of living gone up, minimum wage increases, fuel increases
- There have been some supply chain challenges which are impacting on parts availability and operations. The cost of service has risen dramatically.
- There is a nationwide labour shortage which is impacting the availability of many parts of our service sector. Some services will be challenging due to this. Loss of tourism IP in particular local cruise expertise. Confidence in our sector needs time.
- The speed of demand recovery has taken many of us by surprise
- The wellbeing of our people within tourism sector

Our Shared Future & What Have We Learnt?

- We are stronger together and take nothing for granted
- Focus can thankfully include Environment & Sustainability, Social License, Value to Communities and of course our return to service and what that looks like
- Continue to value and utilise our partnerships, (refresh MOUs)
- Communicate with government departments ensuring they understand our sector
- Forging stronger links with our relevant Tourism Agencies, ACA have achieved impressive results with impressive commitment from Tourism Australia. NZ must do better
- Sector data and our stories are imperative in proving our value
- Let's embrace our New Beginnings.



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