



2023 Australia & the South Pacific



**AUSTRALIAN
CRUISE**
ASSOCIATION

www.australiancruiseassociation.com



Australian Cruise Association (ACA) is the cooperative marketing brand for cruise destinations and service providers to the cruise industry in Australia and the South Pacific. ACA is dedicated to making Australia and the region a major world class base and destination for cruise ships.

Australian Cruise Association promotes the natural attraction of Australia and the adjacent regions and the friendliness of the people to visitors.

From the buzz of cosmopolitan cities to the stillness of rainforests and the vastness of the Outback ... from the grandeur of unique wildlife and the excitement of the Great Barrier Reef ... Australia and the South Pacific region has much to offer the Down Under cruiser.

Our vision




Advance cruise as a sustainable and vital pillar of Australia's visitor economy.

Our mission

Realise the region's potential as one of the world's leading cruise destinations.



KEY

-  Australian Cruise Association ports
-  Australian Cruise Association anchorages
-  Significant Destinations





Destinations



New South Wales



Sydney

Sydney is Australia's, and indeed one of the world's leading cruise destinations. Arriving by cruise ship in Australia's first city is always special, with the scenery evolving from the ancient sandstone cliffs of Sydney Heads and pristine national park bushland just inside the harbour, to the iconic Opera House, Harbour Bridge and ever changing city skyline that reveal themselves as you round Bradley's Head.

And we have the cruise facilities to match. The White Bay Cruise Terminal has won multiple state, national and overseas awards for innovative design, and now the iconic Overseas Passenger Terminal (OPT) at Circular Quay has been upgraded to match. Following its multi-million dollar investment, the OPT ensures a comfortable one day turn-around for the largest of ships and provides the unique operational ability to service two cruise ships at berth at one time.

Whether it be the OPT, right on the city's door step, or White Bay just west of the Harbour Bridge, both facilities offer easy access to downtown hotels, shopping, restaurants and tourist attractions as well as Sydney's domestic and international airports that are just a short journey away by car, taxi, shuttle bus or train.

Just a few reasons why Sydney continues to break records every year for cruise ship visits, from 119 just a few years ago to more than 352 in the last cruise season, bringing almost 1.6 million people through our cruise terminals before the season's end.

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Port Authority of New South Wales

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Newcastle

Newcastle is renowned for its spectacular coastline, rich colonial and maritime history and the gateway to the stunning Hunter Valley wine region.

Newcastle is surrounded by golden sand beaches, a breathtaking coastline and has a beautiful working harbour, with cafes, restaurants and bars, unique architecture and rich history stretching from the city to the suburbs. Not only is Newcastle less than an hour away from the majestic sand dunes and tranquil bays of Port Stephens, it's also the gateway to the Hunter Valley, Australia's oldest wine region with 150 wineries dotted across rolling green hills.

Newcastle's inner city cruise berth is only 75 nautical miles (140kms) north of Sydney in a region abundant in diverse tourism experiences, all within 45 minutes of the port.

Eden

Experience the hospitality of this small Australian town which is completely surrounded by National Parks, State Forests and beautiful golden beaches.

Ideally situated mid-way between Sydney and Melbourne, Eden is the southern gateway to the coastal wilderness of New South Wales. With its rich maritime history, amazing whale watching and heritage stories, Eden delivers nature at its best.

The Port of Eden is the world's third deepest natural harbour and provides safe anchorage for large cruise ships. It offers a unique snapshot of whaling history and is a sanctuary for whales during their migratory journeys.

The Wharf is within walking distance of the town centre where there are cafes to enjoy seafood from our pristine waterways. The new wharf, allowing direct docking of vessels up to 325m, has been a game changer for Eden.

An exciting range of tour options include nature and marine adventures, food and wine experiences, cultural, history and heritage experiences and outdoor and adventure tours. Some options include oyster farm tour and tasting, wildlife refuge, whale museum, exploring the local Sapphire Coast villages, marine research centre, local markets, food and wine events, guided kayaking and water sports, and the coastal art trail.

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Cruise Eden

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Wollongong

Wollongong is a beautiful seaside city nestled between the dramatic Illawarra escarpment and the Tasman Sea, located only an hour's drive south of Sydney.

The buzzing city centre offers shopping, art galleries, cafés, restaurants boasting fresh seafood and a lively bar scene. This is complemented by the abundance of natural beauty on offer with 17 stunning beaches, historic harbours and coastal rainforests – making it the perfect spot for outdoor adventure and activities.

Visitors can explore the world's 2nd oldest National Park, or the 30 million-year-old Illawarra escarpment which offers a number of hiking trails and stunning scenic lookouts. Or take any number of exciting tour options including a visit to the renowned Sea Cliff Bridge or Australia's highest altitude beach skydive.



Port Kembla

The port of Port Kembla is just five minutes' drive on the shuttle buses from Wollongong's CBD and beaches. The port is a key gateway supporting New South Wales' motor vehicle, mining, agricultural, manufacturing and construction industries.

The port operates across two precincts, the Inner Harbour and the Outer Harbour.

The port has a deep water shipping channel that can accommodate vessels with ship length (LOA) of 300m and has capacity for capesize vessels (at nominated berths). A short shipping channel minimises vessel transit time and contributes to port efficiency.

Ownership of the port rail network by NSW Ports provides flexibility in port operations.

The port operates 24 hours per day, seven days a week (24/7).

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State Tourism Organisation

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EVENTS NEW SOUTH WALES

Port: Sydney

- Sydney to Hobart Yacht Race – 26 December
- Sydney New Year's Eve – 31 December
- Australia Day – 26 January
- Sydney Festival – January
- Sydney Mardi Gras – February/March
- Handa Opera on Sydney Harbour – April
- Vivid Sydney – May/June
- Sydney International Arts Series – November – April

Events website www.sydney.com/events

Port: Newcastle

- Newcastle's Australia Day National Maritime Festival – 26 January
- Surfest Newcastle Australia – February
- Hunter Valley Food and Wine Month – May/June

Port: Eden

- EAT Merimbula – March
- Cobargo Folk Festival – March
- Sculpture on the Edge, Bermagui – March
- Four Wind Music Festival, Bermagui – Easter
- Merimbula Jazz Festival – June
- Sapphire Coast Week of Golf – October
- Eden Whale Festival – October

Port: Wollongong

- Wollongong Triathlon Festival – April
- Down Under CrossFit Championships – May
- Antique Motorcycle Weekend – August
- Yours & Ours Festival – October
- MS Sydney to the Gong Ride – November
- Ocean6 Lifesaving Championships – December
- 3 Festival, inspired by Ars Electronica – February



Destinations

Northern Territory



Darwin

The tropical capital city of Australia's Northern Territory enjoys warm weather all year round and is a destination rich in Aboriginal culture, military history, pioneering heritage and unique wildlife. Markets are a big part of life in Darwin and a great way to experience the city's food offering and to shop for regional produce and local crafts.

Darwin is an excellent base to explore the natural attractions of the Top End such as World Heritage listed Kakadu National Park, Litchfield National Park and Nitmiluk National Park, as well as Uluru (Ayers Rock) and Kata Tjuta (The Olgas) in Central Australia.

Darwin offers an inner city berth just 800 metres to the city tourist attractions and shopping, with a full range of maritime services including fuel bunker.

Arnhem Land

Remote Aboriginal communities in Arnhem Land offer a glimpse into Indigenous culture, heritage and traditions like no other place on earth. Visit art centres, explore significant sites, and be enthralled by story-telling of ancient fables which still resonate in today's modern world. Arnhem Land, to the east of Darwin, is perfect for expedition cruises across Australia's northern coastline and Papua New Guinea.

Central Australia

Central Australia lies at the heart of Australia's Outback. Iconic Uluru (Ayers Rock) is a must on most travel lists, and is just the beginning of a Central Australian odyssey through wide open spaces, over deep red earth and under piercing blue skies. Explore Alice Springs and Central Australia by 4WD, camping under the stars, or take advantage of warm outback hospitality in lodges, resorts and motels along the way.

For further information please visit www.northernterritory.com

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State Tourism Organisation

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EVENTS NORTHERN TERRITORY

Port: Darwin

Top End

- Darwin Festival – August annually
- Darwin Aboriginal Art Fair – August annually
- Bombing of Darwin Anniversary Commemoration – 19 February
- Tiwi Islands Football Grand Final & Art Sale – March annually
- Parap Markets – every Saturday, 8am-2pm
- Mindil Beach Sunset Markets – Apr-Oct, Thurs and Sun, 4pm – 9pm

Central Australia

- The Field of Light Uluru – extended until December
- Parrtjima – A Festival in Light – annually
- Uluru Camel Cup – May annually
- Tatts Finke Desert Race – June annually
- Henley on Todd – August annually

Events website

www.northernterritory.com/things-to-do/festivals-and-events



Queensland



Brisbane

Queensland is like no other place on earth. From our endless coastlines to the great outback expanses, the world famous Great Barrier Reef and our array of luscious rainforests, our home state is a giant living and breathing postcard waiting to be explored! Through its sheer size, ideal location, superb weather and unique natural landscapes, Queensland offers a stunning range of cruising opportunities and thirteen amazing destinations.

Brisbane is Queensland's capital city and Australia's third largest city. It offers a perfect mix of cosmopolitan and tropical lifestyle to its culturally diverse population of two million people and is well serviced by city infrastructure, including theatres, museums, land and river transport and a broad range of international cuisine. The river setting is booming with new hotels, attractions and experiences, providing the perfect destination to cruise to and also the perfect place to cruise from! Brisbane's cruise profile is undergoing a metamorphosis with new infrastructure and improved passenger terminals, complementing the broad range of cruise-specific experiences that have been developed.

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Port of Brisbane

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Cairns

Cairns is the fourth largest cruise ship destination in Australia, and it's easy to see why. The Port of Cairns is the gateway to the Great Barrier Reef and the Wet Tropics Rainforests - two World Heritage-listed areas that exist side by side. Put simply, it is where "rainforest meets the Reef" and more than 600 tours depart daily to explore both.

Cairns is also known as a springboard for adventure where bungy jumping in the rainforest, kayaking off northern beaches or white water rafting are popular pastimes. Further afield the Tableland offers volcanic lakes, waterfalls and national parks.

The award-winning, heritage-listed Cairns Cruise Liner Terminal provides one of the quickest and friendliest welcomes for cruise passengers who can literally step of the ship and into the heart of the city. With the recently completed \$127 million Shipping Development Project we now have a deeper and wider channel so cruise ships up to 300m in length can enter our harbour. Six wharves were also upgraded to cater for these larger vessels.

Cairns is a multicultural city catering to a diverse range of international visitors with its restaurants and bars, a casino, exclusive boutiques and quality five star hotels. Day trippers can take in the historic buildings, visit the tropical Aquarium and experience Aboriginal and Torres Strait Islander art and cultural displays. Or they can enjoy the famous Esplanade waterfront with street cafes looking over a parkland with 2.5 km of paths, free exercise classes, family barbecue areas, and the famous public swimming Lagoon.

There is something for everyone in Cairns.

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Gladstone

Get back to nature in this outdoor wonderland in the heart of the Southern Great Barrier Reef - from the reef to the beach, from the hinterland and countryside to some of the greatest fishing spots, there's a lot to discover in the Gladstone Region. Secluded coral cays are literally at your doorstep. Soak up the secluded beauty as you snorkel the crystal clear waters. The reef might be the number one attraction, but right behind that is the postcard perfect seaside communities of Agnes Water and Town of 1770. The villages are untouched, pure and exciting and are home to a bright pink amphibious craft to access and explore the National Parks, restored lighthouse and pristine waterways. You'll be welcomed at the Port of Gladstone by cheerful volunteers before you wander through the Feast on East markets along the foreshore. The Southern Great Barrier Reef is Queensland's best kept holiday secret!

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Gladstone Ports Corporation

Gladstone Ports Corporation (GPC) is Australia's premier multi-commodity port and with our deep water port, land holdings and proximity to Asia, we're positioning Queensland for a strong future. We're a Government Owned Corporation (GOC) and the gateway for Australian trade, jobs and prosperity. With one in four jobs in regional Queensland reliant on trade, we're focused firmly on creating prosperity for all. We manage and operate three port precincts - the Port of Gladstone, Port of Rockhampton and Port of Bundaberg - and we have a 50-year vision for the future of all our ports. Our unique three-port footprint is core to our strategic advantage. Each port has a speciality focus so we can meet the needs of a wide range of customers.

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Destinations

Great Keppel Island/Yeppoon

Your barefoot paradise adventure begins right here! Great Keppel Island is proudly nestled in Keppel Bay, sitting atop our natural wonder of the world - the Southern Great Barrier Reef. Just under 10 nautical miles from the magnificent mainland coastal village of Yeppoon on the Capricorn Coast, Great Keppel Island boasts unspoilt nature, beautiful coral gardens, striking turquoise waters and pristine, powdery white sandy beaches.

It's the perfect island seaboard sub-tropical destination to experience our **SIX R's**...

- **Reconnect** with nature via short and long hikes – walking trails ranging from a 15-minute beach stroll to a 15-kilometre hike to the lighthouse at the Island's tip.
- **Revitalise** your soul with underwater discoveries – Grab your snorkel or scuba gear and get ready to discover firsthand our fringing coral gardens and marine life.
- **Rejoice** like the locals who swim all year round in safe sub-tropical waters, without the need for stinger or wet suits
- **Relish** in native local wildlife who call Great Keppel Island home – discover over 90 species of birds, a resident echidna, elusive dugong, dolphins, sea turtles and more.
- **Relax** as you soak in the magic of Great Keppel Island – whether you choose to flop and drop, or hire a kayak or SUP, your time to reflect is endless.
- **Refuel** at the Island's Bar and Bistro – home to uncomplicated menus, fantastic cocktails and great vibes, Great Keppel Island Hideaway Bar and Bistro can cater for hundreds of guests.

If you choose to head to the mainland, visit the Yeppoon Lagoon, Byfield rainforest, Aussie wildlife parks, ancient limestone caves, permaculture farms and local restaurants, unique retail boutiques, quirky street art and friendly locals. Drop anchor and come and say hello...

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Port Douglas

A laid back tropical oasis, the resort town of Port Douglas is home to two World Heritage-listed natural wonders. It is the perfect base to head out to the Great Barrier Reef or to explore the Daintree National Park, in the Wet Tropics World Heritage Area. Port Douglas is the closest town and departure point for the Great Barrier Reef. With more than a dozen tours departing daily to the outer reef and Low Isles inner reef areas offering a range of half or full day experiences. You can explore the reef systems however you like, whether it's from the air by helicopter, or diving, snorkeling or staying dry – there are plenty of options. Or maybe head to Mossman Gorge for a guided Dreamtime walk and authentic Indigenous experience. Make sure you pack your swimming gear and take a dip in the refreshing, fresh water swimming hole. Port Douglas is a feast for the senses and you may never want to leave!

Townsville

Located just minutes from the Townsville CBD, Quayside Terminal and its dedicated berth provide a stunning welcome to cruise ship passengers. With plenty of bus bays, a taxi rank and free Wi-Fi, the cruise ship terminal is fully air-conditioned and berth bookings are guaranteed for cruise ships booking 12 months in advance. Townsville is the gateway to the Great Barrier Reef and Magnetic Island and cruise passengers can select from a wide range of shore excursions including visits to Reef HQ's turtle hospital, rainforests, military history tours, outback experiences, jet ski tours to Cleveland Bay Lighthouse, wildlife parks and much more.

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Port of Townsville

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Townsville Enterprise

For over 25 years Townsville Enterprise has been a key driver in attracting major investment to the region. It ensures that Townsville, Magnetic Island, Palm Island, the Burdekin Shire, the Hinchinbrook Shire and the Charters Towers region benefit from investment and economic prosperity, tourism opportunities and the business events market. Townsville Enterprise may be leading the charge, but it cannot operate alone. It is only with the support of its partners and members that it can continue to drive this growth.

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Townsville Enterprise

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Sunshine Coast

At the heart of the Sunshine Coast is Mooloolaba, with its perfect climate, beautiful golden beaches and crystal clear waters. The atmosphere is relaxing, the people are laid-back and friendly and you'll find some of the best dining, shopping and touring experiences. Mooloolaba offers easy access to the famous Australia Zoo, iconic Eumundi Markets, world-renown Noosa Beach and quaint villages of the Hinterland. Explore and enjoy the pristine beaches, rainforest walks, exciting attractions and fresh local seafood. Queensland's naturally refreshing Sunshine Coast has it all.

Whitsundays

The Whitsundays islands provide the best cruising waters in Australia, right in the heart of the Great Barrier Reef. Great stretches of azure blue water are dotted with 74 tropical islands, sandy beaches, fringing reefs and a mainland coast full of life. From diving and snorkeling, to a scenic flight of the world-famous Heart Reef, to cruising the turquoise waters and dipping your toes into the soft silica sand on Whitehaven Beach, you can enjoy the Great Barrier Reef from above, below and in between. There are several cruise ship anchorages in the region, Airlie Beach being the most popular from which to enjoy all that the Great Barrier Reef has to offer. Airlie Beach is the mainland port with a vibrant but laid-back atmosphere. Enjoy al fresco dining and boutique shopping or explore the Whitsunday Coast and its lush rainforest. Hamilton Island offers a range of activities – snorkel the fringing coral reefs, engage with Australian wildlife or tee off on the island's adjacent golf course and indulge in excellent food and wine.

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Yorkeys Knob

Yorkeys Knob is a northern suburb of Cairns and boasts convenient access to the diverse range of experiences that the region has to offer. The short tender ride from the ship to the Yorkeys Knob Marina delivers you to a purpose built cruise tender terminal where your shuttle service awaits and your Tropical North Queensland experience begins. Whether it is a day of water-based adventure, great dining and shopping in the heart of Cairns, World Heritage listed Kuranda experiences, a crocodile encounter or horseriding, Yorkeys Knob is the gateway to some of the best sights, wonders and adventure in Queensland.

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State Tourism Organisation

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EVENTS QUEENSLAND

Port: Brisbane

- Brisbane International Tennis – January annually
- Magic Millions Race Carnival, Gold Coast – January

Port: Airlie Beach

- Beach Race Week, second week of August

Port: Cairns

- Cairns Chinese New Year celebrations – Late January/ early February
- Cairns Ironman Asia Pacific Championship– June
- Cairns Indigenous Art Fair – July
- C2K Bike Ride – Cairns Area June – July

Events website www.queensland.com/events



South Australia



Adelaide

Adelaide is the capital of South Australia, a beautiful city nestled between the sea and the hills. It is a vibrant and accessible city that relishes good living, fine food, wine and the arts in beautiful surroundings - more than a million people call it home.

Classic Australian architecture and cultural attractions are within easy walking distance of Rundle Mall, the major shopping precinct. The Adelaide Hills, Barossa Valley and Fleurieu Peninsula (McLaren Vale) are within easy reach of the port for shore excursions.

The Port Adelaide Passenger Terminal is 23 km from the Adelaide city centre. Trains to the city run from the railway station just 150 metres from the terminal door and the journey takes 35 minutes.

Kangaroo Island

Kangaroo Island boasts unspoilt white beaches, gourmet food and wines and a real holiday spirit.

Wildlife surrounds Kangaroo Island. The ocean is teeming with fish, sea lions and little penguin colonies. Stand on the shore in the cooler months and watch migrating southern right whales and their calves. This place is like a zoo without fences, with rare bird life, tammar wallabies, short-beaked echidnas and plenty of kangaroos and koalas.

Boasting wildlife, wildlife and more wildlife, the best way to truly appreciate Kangaroo Island's animal residents is on a tour. In addition, you'll see a spectacular and diverse coastline including the tallest coastal cliffs in South Australia and gorgeous hidden coves.

Port Lincoln

The seafood capital of Australia, Port Lincoln is a town of 15,000 people on the southern tip of the Eyre Peninsula in South Australia. A tantalising smorgasbord from shellfish to finfish, all gathered from the pristine waters surrounding Eyre Peninsula, is guaranteed to please any seafood connoisseur. Matched with regional wine, it's pure indulgence.

Outdoor adventurers visit for big game fishing and four wheel driving (4WD) through wild, untamed landscapes. Wildlife adventurers visit for unrivalled aquatic experiences like shark cage diving and swimming with sea lions, dolphins or massive bluefin tuna. Or for the slightly less adventurous, kayaking and stand up paddleboarding is on offer.

Robe

Robe is located on the Limestone Coast, with a proud tradition in shipping, fishing and as a gateway for immigrants for the Victorian goldrush. As well as the beautiful beachside town, it's a great hub to reach the UNESCO World Heritage listed Naracoorte Caves with their megafauna fossils that are around half a million years old.

Also in easy day touring reach is the home of Australia's first Saint, Mary MacKillop, whose legacy lives on in the town of Penola, and the nearby Coonawarra wine region which has put the Limestone Coast on the international wine map for its premium reds, with the first vines planted on the unique terra rossa soils in 1891.

Victor Harbor

Victor Harbor has been a favourite holiday destination for South Australian families since the late 1800s. The town overlooks beautiful Encounter Bay with a coastline featuring the huge rock outcrop of The Bluff and the very popular Granite Island.

Encounter Bay is blessed with a classic Mediterranean climate that makes Victor Harbor a great destination all year round. Long expanses of white sand beaches offer beautiful vistas and water activities, from swimming to stand up paddle boarding. Granite Island is made special by having the world's only daily Horse Drawn Tram service that began operating on the causeway in 1886.

The township is right at the landside of the causeway, offering visitors all amenities, cafes, shops, a Visitor Information Centre and a Meet and Greet service. The famous McLaren Vale wine region is only a 30 minute drive away from Victor Harbor, where visitors can taste world class wines and experience the unique d'Arenberg Cube.



Wallaroo

Wallaroo, located on the Yorke Peninsula, is South Australia's newest cruise destination. Yorke Peninsula is South Australia's coastal paradise, with stunning beaches, jagged shorelines and friendly coastal towns. With around 100 kilometres of coastline, there is no shortage of things to see and do on Yorke Peninsula. Inland, you can find historic mining villages and spectacular national parks. It's the perfect location for sun, sand and seafood.

Located at the southern tip of the Yorke Peninsula, Innes National Park is a natural playground, brimming with beautiful beaches, outstanding surf and dramatic cliffs. With majestic headlands, sweeping beaches and beautiful bays, Innes National Park is a wilderness haven with views that will leave you breathless.

The Yorke Peninsula is rich in natural heritage, especially from the copper mining times in the mid-19th century. The history is evident in the town of Wallaroo, as well as Moonta and Kadina and is known to locals as the Copper Coast. A legacy of the Cornish Miners, you can find more Cornish Pasties per square kilometre in each town (especially Moonta) than anywhere else in South Australia.

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State Tourism Organisation

South Australian Tourism Commission

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EVENTS SOUTH AUSTRALIA

Port: Adelaide

- SANTOS Tour Down Under – January annually
- Adelaide Fringe Festival – late February – mid March annually
- VALO Adelaide 500 – December annually

Port: Port Lincoln

- Tunarama Festival – January annually

Events website www.southaustralia.com/whats-on



Destinations



Tasmania



Hobart

Hobart is Australia's second oldest city and is the state's gateway to many varied world class experiences. Nestled in the foothills of Mount Wellington, Hobart combines heritage charm with a super-cool waterfront city in a setting of exceptional beauty. The diversity of experiences on offer in Hobart includes the uber-trendy subterranean MONA (Museum of Old and New Art), the gothic grandeur of Australia's oldest brewery, Cascade Brewery, a trip on Australia's favourite eco-adventure Bruny Island cruise, or heart harrowing and haunting tales of the convict past at the Female Factory. Stroll through the historic Salamanca precinct, home to the world famous Saturday markets, galleries, restaurants and cafes. Travel further afield to feel the thrill of the Huon River Jetboat ride and a refreshing drink at Franks Apple Cidery. Explore the history of trout fishing, antiques, whiskey distilleries and walking amongst giant trees at Mt Field National Park. Discover farm gates, sheep shearing displays and producers on a gourmet tour, dine in award-winning restaurants featuring the best Tasmanian produce recognised by the world's top chefs and world class wineries in the surrounding valleys. There is much to experience in Hobart and beyond that a late sailing or overnight stay will be much rewarded.

Beauty Point

Sitting on the northern reaches of the Tamar valley in the middle of sheep, cattle and wine-growing country, Beauty Point was originally established as the first deep water port in the area. Passengers can explore the Seahorse World and Platypus House right on the port, then explore the region's sparkling wine, berry and lavender farms. Barnbougle Dunes, one of Australia's top rated golf courses is within reach and the Beaconsfield Mining and Heritage Centre is also close by. Launceston offers heritage streetscapes, museums and the natural wonder of Cataract Gorge.

Burnie

Burnie is a vibrant and creative city on a beautiful stretch of Tasmania's North West Coast. It is the gateway to World Heritage Areas, the world's purest water sources, coastal villages, wildlife parks, wineries, distilleries and magnificent gardens. Local attractions to visit include Wings Wildlife Park, Hellyer's Road Whiskey Distillery, Makers Workshop and a bit further afield Cradle Mountain and the seaside village of Stanley.

Port Arthur

The World Heritage-listed Port Arthur Historic Site is located at the south-eastern tip of Tasmania a short voyage from the city of Hobart. Arriving at Port Arthur by sea is a unique and memorable cruising experience. A voyage past pristine wilderness areas, dramatic coastline and some of

the highest sea cliffs on earth leads to our beautiful, safe and sheltered deep-water anchorage. This has direct access via our new two-berth tender jetty to the world-famous Port Arthur Historic Site. Once ashore, passengers can explore the Historic Site, enjoy a range of guided tours of the Site, or join excursions to other scenic spots in the area including the Coal Mines Historic Site, also on the World Heritage List. The Tasman Peninsula region offers a compelling variety of attractions including, a whiskey distillery, wineries, a chocolate factory, Tasmanian devil conservation park and an award winning eco-cruise experience.

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State Tourism Organisation

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EVENTS TASMANIA

Port: Hobart

- Salamanca Market – Hobart, Saturday year-round
- Dark MOFO – Hobart, June
- Rolex Sydney Hobart Yacht Race Finish – December
- The Taste of Tasmania – Hobart, December – January
- MOFO – Launceston and Hobart, January annually
- Australian Wooden Boat Festival – Hobart, February biannually

Events website discovertasmania.com.au/what-to-do/events



Victoria

Melbourne



Melbourne is a city of energy, sophistication and innovation. From the iconic and creative laneways, to the majestic theatres and contemporary galleries, to the unique architecture and lush gardens – the city's many attractions and treasures are all easily accessible via the city's port. Not just the arts and cultural capital of Australia, Melbourne is the country's leading destination for shopping. Designer labels, flagship stores and quirky independent boutiques provide plenty of diversion for the serious shopper. And as a culinary hotspot, Melbourne's rich and eclectic dining scene offers a startling array of the world's great cuisines, from popular favourites to the truly ground-breaking.

Major, world class events take centre stage in Melbourne throughout the year, from the Australian Open in January to the Melbourne Cup Carnival in November. From its inspired, exciting city centre, to its lively neighbourhood hubs, Melbourne is the gateway to Victoria's outstanding wineries, natural springs, peninsulas, spectacular coastline and alpine villages.

Within two hours of Melbourne visitors can see Australian wildlife in their natural habitat, enjoy fine wines and gourmet food in beautiful settings, and visit galleries and museums with rich Australian collections. The heritage cruise terminal at Station Pier is one of the best in Australia with three dedicated cruise berths.

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Geelong

Victoria's second largest city, with a population of 252,000, boasts a vibrant city centre and stunning waterfront precinct ideal to accommodate Expedition, Vision, Boutique and Adventurer class cruise ships.

Now connected directly to South East Asia via Avalon International Airport, or to Melbourne via a quick trip along the freeway. For larger vessels, there is a swing mooring off Portarlington which provides a new alternative to explore Geelong and The Bellarine.

Geelong's waterfront boasts an iconic historical bollard trail, pristine bay beaches and a bustling entertainment and restaurant district within walking distance of the CBD. The city's museums, galleries and botanic gardens combine for a rewarding cultural experience, perfectly paired with a selection of exceptional restaurants, bars and shopping options.

Travel out of the city and be captivated by The Bellarine, a picturesque 30 minute drive from Geelong. A landscape of lush vineyards, stunning bay views and coastal villages; The Bellarine is home to the region's food and wine, heritage and history and three world class golf courses. Head north from Geelong and explore the Moorabool Valley to sample local winemakers, artisanal producers and farmers markets. Connect with the region's incredible aboriginal culture, unique local wildlife and the spectacular natural majesty of the You Yangs.

Just south of Geelong, the Great Ocean Road begins its epic coast-hugging journey through rainforest and national parks to the world famous 12 Apostles.

ACA member is:

City of Greater Geelong

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Portland

Portland is a thriving, vibrant harbour-side town located on the Great Ocean Road in South West Victoria. Portland is the birthplace of Victoria and is steeped in history and heritage. Portland is the gateway not only to the Great Ocean Road, but also to the Grampians in the north and the Coonawarra wine region to the west. Picturesque Portland is one of the premier destinations for whale, seal and gannet sightseeing. With dramatic coastline and volcanic cliffs, isolated beaches, majestic forests and historical buildings, the region is unsurpassed in options for either leisure or outdoor pursuits. The South Paterson berth provides a berth alongside for small to midsize cruise ships.

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Phillip Island

Victoria's wildlife island Phillip Island is home to Australia's most popular natural wildlife experience, the Penguin Parade, as well as an abundance of unique nature and inspiring experiences.

Each night at sunset, watch the smallest penguins in the world as they march up the beach to their burrows in this amazing ancient ritual. Phillip Island boasts unique experiences including: nature and wildlife, interactive and fun, wild and adventurous.

Come face to face with koalas from treetop boardwalks, stroll through cottage gardens, experience daily farming activities and enjoy drifting amongst thousands of playful seals on a cruise to Seal Rocks —the world's largest Australian Fur Seal colony.

Boasting miles of spectacular walks, secluded beaches and bays, internationally-renowned wetlands and nationally-recognised surfing reserves. Visitors can discover themselves or take a scenic helicopter flight. For the adventurous, embark on a kayaking, surfing, snorkelling or cycling experience with local operators.

The world-famous Phillip Island Grand Prix Circuit hosts International motor racing events viewed by over 350 million people around the world and offers go karting on a scale replica circuit and behind the scenes tours.

Experience amazing puzzles, illusions and magic at award-winning attractions, be enthralled by the world's largest chocolate waterfall and other amazing chocolate displays.

There are a diverse range of culinary dining options, boasting local produce across the region, boutique winery cellar doors, breweries and seaside villages Cowes, San Remo, Newhaven and Rhyll to explore.

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State Tourism Organisation

Visit Victoria

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EVENTS VICTORIA

Port: Melbourne

- Melbourne Cup/Spring Racing Carnival – November annually
- Australian Open Tennis – January annually
- Formula One Australian Grand Prix – March
- Melbourne Food and Wine Festival – March
- Melbourne Winter Masterpieces – June-Oct
- Melbourne New Winter Festival – August

Port: Phillip Island

- Australian Motorcycle Grand Prix (MotoGP) – Oct annually
- World Superbike Championships – Feb annually

Events Website www.visitmelbourne.com/events



Western Australia

Fremantle



The vibrant port city of Fremantle is the gateway to Western Australia and lies at the mouth of the Swan River just 25 minutes south of the capital city of Perth. The passenger terminal at Victoria Quay is a short walk into Kings Square, where the award winning and fully accredited Fremantle Visitor Centre is located.

Fremantle has a welcoming atmosphere and nestled among the many new funky cafes, boutique breweries, bars and restaurants you will find stunning historic buildings and landmarks including the world heritage listed Fremantle Prison, the iconic Fremantle Markets and the oldest public building in Western Australia, the Round House. 'Freo' as the locals call it, is a perfect blend of the old with the new. The West End is distinctly Fremantle's heritage district, with its exceptionally well-preserved nineteenth-century port-city townscape and architecture and has recently been included in the State Register of Heritage Places. It's quaint and old-fashioned streets are the perfect destination to explore Fremantle's roots and forms a valuable collection of some of the states finest heritage buildings. With a diverse range of attractions and itineraries available your passengers will understand why Fremantle was handpicked as #7 in the Lonely Planet's Best in Travel 2016 Top 10 Cities.

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Albany

This is Albany. Surrounded by a rugged coastline, pristine beaches, and untouched corners of the coast. With an unrivalled list of beaches and reserves that keep locals busy and visitors coming back; there is always somewhere to explore. The port city is a fitting backdrop to a deep and rich connection to our ANZAC legend that can be experienced at the iconic Albany Heritage Park and National Anzac Centre. Albany has plenty to learn, explore and visit. From museums and wineries, to entertainment and culture. Albany, where anything is possible.

ACA Member is:

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Broome

The exotic pearling port of Broome is a town of striking contrasts; on its shores, where the Pindan Kimberley desert meets the Indian Ocean, you'll find 130-million-year-old dinosaur footprints, South Sea pearl farms and one of the most beautiful beaches on earth, Cable Beach. The town of Broome is a melting pot of cultures, creating a wonderfully exotic mix of historic sites, fusion flavours and colourful must-see events. It takes just minutes by bus to travel from the port to Broome Visitor Centre and cultural Chinatown where you will find pearl shops and the iconic Roebuck Bay Hotel.

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Bunbury

The cosmopolitan port city of Bunbury is rich in maritime history and blessed with a backdrop of the bluest waters inhabited by a pod of friendly wild dolphins. You can paddle in the shallows of Koombana Bay, take an eco cruise or swim tour to see these incredible creatures.

Bunbury is also the northern gateway to one of the most bio diverse regions on Earth, where world-class wine, pristine beaches and forests can all be enjoyed in a single day. Enjoy some shopping or take in a delight at one of Bunbury's many cafes and restaurants. A great range of shore excursions can include feeding Kangaroos at the Wildlife Park, Aboriginal Heritage Walking Tours and deluxe 4 wheel drive "Beach and Winery Lunch" tours. Cruise ships dock in the Outer Harbour which is 2.3km from the CBD.



Destinations

Busselton

The holiday resort town of Busselton lies sheltered along the shore of Geographe Bay and is the gateway to the Margaret River Wine Region. Voted one of the top 10 places to visit in the world by Lonely Planet, the region is famed for its breathtaking natural beauty and for the diversity of experience available. See the largest remaining tuart forest in the world at the Ludlow Tuart Forest, or visit the longest jetty in the Southern Hemisphere. Journey into the beautiful Ngilgi Cave on a cultural tour and be mesmerised by a live didgeridoo performance or gain fascinating insights into life as a lighthouse keeper at Cape Naturaliste Lighthouse. Savour local produce and sip world class wines for which the region has gained an international reputation.

Esperance

The port town of Esperance is flanked on both sides by a string of white beaches, where vivid turquoise waters contrast with rust-red granite outcrops. Explore nature at its most diverse, from untouched bushlands and islands teeming with wildlife, to Australia's whitest beach.

Exmouth

Exmouth is the northern gateway to the World Heritage listed Ningaloo Reef on the North West Cape of Western Australia. Here, fortune has brought one of the planet's largest, most bio diverse fringing coral reefs close to shore. A hotspot for diving and big game fishing, it's also one of the best places on earth for a face-to-fin encounter with the biggest fish in the ocean – the whale shark. Anchorage is located in the waters of Exmouth Gulf and passengers are tendered into the marina. Visitors can take a 10-minute bus ride to the town or explore Town Beach which is a short walk from the marina and an ideal spot for a swim or picnic.

Geraldton

Geraldton boasts a stunning coastline rich in shipwreck stories, history, culture and food. Enjoy aerial views of the Abrolhos Islands and be amazed by the gorges of Kalbarri National Park, taste a Western Rock Lobster or try on an Abrolhos Pearl. Or if you fancy relaxing, take a stroll along the Foreshore and see if you can spot the Sea Lions. Join the Geraldton Voluntary Tour Guides for a tour of the beautiful HMAS Sydney II Memorial and take a moment to remember the 645 men who lost their lives aboard the vessel in WWII.

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Port Hedland

The mighty resources hub of North West Australia has a heart as big as its enormous ships, trains and iron ore facilities. Renowned as the friendliest town in the Pilbara, Port Hedland is incredibly rich in Indigenous culture and history, as well as amazing marine life. Some of the best fishing, whale watching and crabbing in Australia can be enjoyed here. During turtle nesting season, visitors may catch a glimpse of females nesting or hatchlings making their maiden voyage. Cruise ship passengers are transported from the Port Hedland Port Authority berth to be welcomed at Marapikurrinya Park located in the West End Cultural Precinct overlooking the Port Hedland harbour.

Dampier

Located just 20 kilometres west of Karratha, the pretty port town of Dampier is named after the English buccaneer William Dampier, who visited in 1688. Dampier is the largest tonnage shipping port in Australia and houses the massive export facilities of Hamersley Iron, Dampier Salt and the North West Gas Shelf Project. Murujuga National Park is located on the Burrup Peninsula near Dampier. The area is considered to host the largest concentration of ancient rock art in the world. This ancient outdoor art gallery is decorated with more than 20000 Aboriginal engravings dating back over 40000 years, making it one of the best places in Australia to see ancient Indigenous art.

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State Tourism Organisation

Tourism Western Australia

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EVENTS WESTERN AUSTRALIA

Port: Fremantle

- Sculpture by the Sea, Cottesloe, Perth – March
- Fremantle Street Arts Festival, Fremantle – March
- IGA Taste Great Southern, Great Southern Region – March/April
- V8 Supercars Perth SuperSprint – Perth, May
- Telstra Perth Fashion Festival, Perth – September
- Margaret River Gourmet Escape, Margaret River Region – November

Events website www.westernaustralia.com/events



Christmas Island

Christmas Island, a dot in the Indian Ocean, located 2600km north-west of Perth, Western Australia and 360km south of Java. If you love nature, you will love Christmas Island! 63% is National Park containing species of flora & fauna found nowhere else in the world! It is estimated over 80,000 seabirds nest here annually. But probably the most noticeable local is the Red Crab with over 60 million of these vivid red creatures living on the forest floor. Exploring the waters surrounding the island is also an experience not to be missed.

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Solomon Islands

Strung like a string of deep green pearls from Papua New Guinea to Vanuatu, the Solomon Islands is the epitome of a hidden South Pacific paradise, a true living culture, rich with art, dance and the iconic sound of the panpipe music synonymous with the 'Hapi Isles' as they are so aptly named.

Hard to believe then that this sun-kissed, tucked away corner of the earth formed the backdrop for the battle for Guadalcanal in August 1942, one of the bloodiest of the Pacific campaign - every step taken in the Solomon Islands is a journey into history.

Explore Honiara, the nation's slowly evolving capital, its bustling markets and shops offering a colorful insight into the 'Hapi Islanders' where a fusion of Melanesian, Polynesian and Micronesian peoples go about their daily lives.

Beyond Honiara, be mesmerised by the natural beauty of this 992 island archipelago where dug-out canoes and small boats criss-cross the endless waterways and immense lagoons, including the magnificent Marovo Lagoon in the idyllic Western Province, the largest saltwater lagoon in the world and home to an endless array of teeming marine life. Feel the spirit of adventure, enjoy a special piece of untouched paradise or simply relax and immerse yourself in a culture with a welcoming smile.

2017 marked the 75th anniversary of the battle for Guadalcanal and the event held great significance for the people of these 'Hapi Isles' who take immense pride in the knowledge their home is the place where freedom for the Pacific was hard fought for and ultimately, like a phoenix arising from the ashes of brutal war, finally won.

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Solomon Islands Visitor Bureau

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Papua New Guinea

PNG boasts more than 600 islands and more than 800 indigenous languages, tribes and peoples. Its spectacular terrain makes many areas virtually inaccessible except by air or sea and therefore a natural choice for cruise ships seeking to unveil a world of utmost natural beauty and vibrant cultures. It is an exotic untouched corner of the world with close proximity to Australia giving easy access to cruise ships entering Australia. Carnival Australia under P&O Cruise brand has a dedicated PNG Cruise covering destinations of Alotau, Kitava, Kiriwina, Doini and Rabaul. Other cruise destinations in PNG include, Madang, Kavieng, Bougainville, Lorengau and Wewak. The cruise ship industry is steadily growing as more interest is shown by other major cruise liners. The warm coastal waters of PNG are home to some of the world's best diving, with striking coral reefs around the mainland coast, the islands of the Bismarck Sea and the Milne Bay area. PNG is naturally beautiful, with its' diverse culture, spectacular landscape and world class marine environment.

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Attractions and service providers

Abercrombie & Kent/Akorn Australasia currently serves 29 cruise lines with a network of offices in over 25 countries. Renowned and respected for quality, innovation and value, this highly experienced team of cruise specialists is currently managing a record number of movements in Australia, covering all cruise ground-handling services.

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Admirals Associates Established in 1993, Admirals is a service provider to the cruise, ferry and Superyacht industries. The company specialises in Gaming Concessions, wide-area networked Keno and Lottery games, ATM's at sea, Arcade amusements and onboard entertainment. In Tasmania, Admirals operates under a Casino Licence issued by the Tasmanian Gaming Commission and with necessary approvals from the Victorian government. Admirals also offers a Public Policy Advisory service and is a distributor of Adonis HR management systems in Asia. The company also has expertise to advise on Nautical Operations, Technical Operations, Port Operations and ship design, building, and renovation.

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APT - Luxury Travel Australia's leading travel company, APT was founded and is still owned by the McGeary family, with origins that date back over 90 years. APT consistently creates luxury travel experiences for discerning guests who want to see the world in style, earning the brand an award-winning reputation. Voted Best Domestic Tour Operator in consecutive years from 2012-2016 and again in 2018, as well as a 98% satisfaction rating from past travellers, APT has earned a status as expedition specialists in the Kimberley, Outback Australia, Tasmania and New Zealand.

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Art Gallery of New South Wales From our magnificent site on Sydney Harbour, on Gadigal land, the Art Gallery of New South Wales is one of Australia's flagship art museums and the state's leading visual arts institution. In 2022, we completed our significant expansion through the Sydney Modern Project, making our expanded Art Gallery one of the finest tourism destinations in Australia and an absolute must-see for art and cultural experiences in Sydney.

Just a 15-minute walk from the Sydney CBD, nestled between tranquil parklands and the picturesque harbour, you can choose from a range of fascinating tours and experiences at the Art Gallery. Whether you're looking for a friendly introduction to our unique art museum campus and renowned collection of Australian and international art or a special one-of-a-kind experience that you'll never forget, there's something for everyone to enjoy.

State of the art is a 1-hour guided experience, where you'll get to know the secrets of Sydney's most exciting new architectural landmark – the Art Gallery's SANAA-designed North Building – and encounter incredible artworks created especially for our expanded campus.

Indulge your love of art, creativity, culture and food with our Yiribana experience and A night at the Gallery experience. With exclusive after-hours access to the Art Gallery, expert-led tours and discussions, as well as a 5-course meal with matching wines designed by one of our celebrity chefs, these two experiences immerse you in an evening of art like no other.

If you're looking to host a function, the Art Gallery is one of the most unique destinations in Sydney. We have eleven flexible event spaces across our stunning art campus.

Our experiences and venue hire contribute to bringing art to the community by funding Art Gallery programs. When you choose us, you'll have an amazing experience while directly supporting the arts in Australia.

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Auriga Pilots provides unique cruise ship services including Specialist Barrier Reef and Kimberley Coast cruise ship pilots who can provide professional standard lectures and bridge commentaries and assistance with cruise ship itineraries. All pilots have command experience and we are Quality Assured to ISO 9001 and 14001 Safety and Environmental Standards.

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Big Bus Tours is the world's largest operator of open-top sightseeing tours, fueling the spirit of adventure in 21 cities across four continents. Each tour provides a hop-on, hop-off facility at a variety of interesting and iconic locations to provide a flexible approach to city discovery. In Australia, Big Bus Sydney offer 33 stops along our Sydney and Bondi Beach routes and both tours are included in a 1 or 2 day ticket. A fun, fact filled commentary is available in eight languages and tours operate every day of the year. Visit www.bigbustours.com or download the Big Bus Tours app for the perfect city companion.

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Bob Wood Cruise Group Australia's leading ground handler provides thoroughly researched and unique programmes tailored for each cruise line's individual market. Our committed and experienced team handles shore excursions, turnarounds, pre/post hotel packages and overland touring options in Australia and the South Pacific. Their partner company, Guides Australia, is at the forefront of providing experienced professional guiding services to both International and Domestic cruise line passengers.

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Burnt Pine Travel – Norfolk Island Burnt Pine Travel are Ground Operators and Tour Coordinators for Carnival and other cruise lines on the magical island of Norfolk Island, home to the descendants of the infamous Bounty mutineers and their Tahitian companions. In addition to touring, they manage pier set up and facilities on Norfolk Island as well as shuttle buses to the town, a 10-15 minute drive from either pier.

Their team provides a friendly, professional and knowledgeable first impression for arriving visitors as they step onto the pier and are moved to the transit area. They've worked in conjunction with Australian inbound tour operators creating exclusive touring programs for high end cruise brands.

Tourism has been one of the Island's industries for over 70 years and is now the major one.

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CHART Management Consultants Following his roles as head of Sitmar Cruises Australasia (Sydney), President/ CEO Sitmar International (Los Angeles), CEO Ansett Retail Group (Melbourne), Chair of Sydney Ports and on the team that created Silversea Cruises, Ted Blamey founded CHART Management Consultants in 1997 to serve clients in the global Cruise Shipping and Tourism industries. With a small team of cruise experts, the firm provides strategic advice and conducts consulting assignments for cruise lines, destinations, ports and government authorities globally.

CHART has worked extensively in the USA, the UK, Monaco, China, Melanesia, the South Pacific, Australia and New Zealand and also has experience in Southeast Asia, the Middle East and Western Europe.

CHART authored the *Cruise Shipping Development Strategy* for Papua New Guinea, the *National Cruise Tourism Strategy* for the Philippines, the *Asia Cruise Association 2013 White Paper*, the 2014, 2016, 2017 and 2018 *Asia Cruise Trends* projects and the 2019 *Asia Cruise Deployment & Capacity Report* for CLIA, the 2014/15 *Pacific Cruise Market Research and Intelligence Project* and the *Cruise Tourism Development Strategy* for SPTO. CHART has recently advised a major bank on financing cruise ship newbuilds and a private equity firm on a new investment in the industry in Asia.

Ted Blamey is a sought-after speaker and moderator at cruise industry conferences and leads executive development courses in the US, Asia and elsewhere. He is a Visiting Fellow of the Seatrade Academy, a member of the Council of China Cruise Development Experts and the 2017 honoree of the CLIA Hall of Fame.

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Attractions and service providers

Corporate Protection Australia Group (CPA Group)

Australia's economic future and way of life depends on Maritime Security - from patrolling our vast coastline to ensuring the efficient movement of goods and services. CPA Group are the market leaders in Maritime Security and are ideally placed and equipped to provide a comprehensive range of MTOFSA compliant security services. We know the legislation in detail – key CPA Group personnel were intimately involved in the development of ISPS related legislation and industry training standards. Moreover, they have a proven track record having successfully managed security operations at key Australian ports since 1997. Their specialist team can provide custom-made security protection solutions to ports, port facilities and port service providers all across Australia.

Their services include but are not limited to:

- Asset Protection Officers / Maritime Security Guards
- Advisory – development and audit of Maritime Security Plans
- Waterside Capability
- Paramedics
- Advisory
- Training
- PFSOs
- PFSO Staffing, Training and Refreshers.

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Crown Currency Exchange Pty Ltd For over 20 years, Crown Currency Exchange has provided clients with a first-class foreign currency exchange service.

In our stores, you will find Crown's friendly, dedicated and highly experienced teams. With over 80 currencies available, we offer competitive rates and guarantee no commission and no fees.

Pop up stores are available to work with visiting cruise ships around the country.

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Cruise Tourism Partners (CTP) are experienced management and tourism consultants that focus on destinations looking to introduce, develop, and grow cruising in a sustainable way.

Our clients are destinations, tourism organisations, local councils, and ports. We assist tourism destinations in making the most of their potential by drawing on our experience, knowledge, and creativity.

CTP has a global footprint and we partner with you to deliver solutions for destination planning and management to product development and impact measurement. We are ideal for developing cruise destinations, destinations experiencing rapid growth in the cruise sector and maturing destinations where cruise ship growth is slowing.

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Curringa Farm A 6th generation, 750 acre, award winning Tasmanian sheep and cropping farm, one hour from Hobart. Farm tours, sheep shearing, working farm dogs, crops and river views. BBQ lunches, teas and dinners. Seating 100 plus pax. Licensed wine sales and gift shop. Tasmanian lanolin products and local wares. A daytrip complements Bonorong Wildlife and Mt Field National Park. Limited Luxury Farmstay accommodation available.

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Experience Co is an adventure tourism company founded in 1998 with the vision of now becoming the largest and most respected adventure tourism company in the world.

Delivering world class experiences including island brands Fitzroy Island Adventures; Big Cat Green Island Cruises; Calypso Low Isles.

Award Winning & Eco Certified Reef Tours including Reef Magic Cruises; Dreamtime Dive & Snorkel; Calypso Reef Cruises; and Daintree Tours.

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Hobart International Airport is the gateway to Tasmania's capital city and the island's busiest access point with over 60% of visitors travelling through Hobart Airport. With annual passenger growth of over 6% over the past 3 years it is one of Australia's fastest growing airports. Hobart Airport welcomed 2.5 million visitors in 2017. With a picturesque approach and only 15 minutes to the city centre it provides the perfect arrival to Tasmania for visitors and a convenient location for logistic operations. Hobart Airport is also the base for the Australian Government Antarctic Program air operations, with regular summer flights between Hobart and Wilkins Runway in Antarctica. Hobart Airport is proud to have completed a 500m runway extension in December 2017, which has increased the runway to 2,727m in length. This project will enable direct flights from Hobart to South East Asia and China.

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IDNZ is New Zealand's leading cruise ground handler. Our expertise and destination knowledge includes all aspects of travel planning and passenger logistics. We have what it takes to meet and exceed our clients' expectations and delight in developing the very best experiences to showcase our beautiful country. We pride ourselves on competitively priced, varied and innovative programmes.

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Inchcape Shipping Services (ISS) is the world's leading maritime and logistics service provider.

With over 300 proprietary offices in 68 countries and a 2500-strong workforce, our company's unique network is focused on delivering service excellence to owners, ship managers and cruise principals in over 1500 port locations around the world. Inchcape is the leading ships agent and innovative solutions provider to the Cruise industry, using dedicated teams of cruise specialists in key locations around the world with focus on maximising both guest and vessel experience at port. Inchcape additionally offers a growing range of products and services including global crew and marine spares logistics, cruise consultancy, marine survey, underwater inspection capabilities and local knowledge and expertise delivered with a global scale. Inchcape Shipping Services helping you connect to a Smoother, Smarter Ocean.

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Inter cruises Shoreside & Port Services has Australia's most experienced cruise operations management team, with years of experience in both shoreside and onboard roles, working with mass, premium, luxury and niche brands. From its head office in Sydney, management travels and coordinates with local teams to deliver services in all Australian ports, from Brisbane to Fremantle and Darwin to Hobart. In addition to an award winning turnaround team in Sydney and experience handling the largest ships to ever visit Down Under, Inter cruises has a portfolio of unique and exclusive products, including independent adventures and once in a lifetime experiences that appeal to all guest demographics. With an in house team recruiting the best customer service representatives and a vast database of guides speaking an array of languages, service from Inter cruises is second to none.

Contact: James Coughlan
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www.intercruises.com

Journey Beyond is a national business focussed on bringing Australia's most unique and iconic experiences to life. Australian-owned, Journey Beyond has a growing national footprint, and is fast positioning itself as one of the largest experiential tourism businesses in the country.

The Journey Beyond group now has businesses operating across every Australian state and territory. In Western Australia, we operate Rottneest Express, which provides access to and tours of Rottneest Island as well as Sal Salis Ningaloo Reef – luxury eco accommodation in the Cape Range National Park and finally, Horizontal Falls Seaplane Adventures, which shows guests the natural phenomenon of the horizontal falls in far north Western Australia.

The Group also owns and operates several of the world's great rail journeys including The Ghan from Adelaide to Darwin, the Great Southern from Brisbane to Adelaide, the Indian Pacific from Perth to Sydney and The Overland from Adelaide to Melbourne.

Darwin Harbour Cruises and Journey Beyond Cruise Sydney take our guests out on the water of two of Australia's most scenic harbours while Cruise Whitsundays immerses guests in the Great Barrier Reef and Whitehaven Beach in Queensland.

Eureka Skydeck and Eureka 89 in Melbourne provide guests with some of the best panoramic views of Melbourne while Outback Spirit, our latest addition, takes guests to some of the country's most remote areas in premium small group touring.

With a diverse collection of unique tourism businesses, Journey Beyond aims to take our guests beyond, to ignite their imagination and to transform the amazing into the breathtaking.

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www.greatsouthernrail.com.au



Attractions and service providers

Kimberley Coastal Pilots has been formed to provide much needed professional and quality assured, coastal pilotage and marine advice to cruise Vessels visiting the Kimberley coast in Western Australia.

Kimberley Coastal Pilots provides the cruise industry with the assurance that this critical marine safety service is being performed to the highest industry standards. The joint venture partners have extensive experience navigating and piloting in the Kimberley. No other organisation or group could match Kimberley Coastal Pilot's combined experience in the region.

Captain Brent-White is a well-known identity in the Kimberley. Craig is a Master Mariner who has worked on the coast for over 30 years. He has extensive knowledge of many of the coastal features and anchorages between Broome and the Northern Territory border. Craig has been providing advice and services to major cruise operators for a number of years and will be the Company's Senior Pilot/consultant.

Contact Craig Brent-White

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www.westcoastpilots.com.au

Kuranda Scenic Railway is an unforgettable journey comprising unsurpassed views of Far North Queensland's World Heritage-listed rainforest, the oldest on earth. Immerse yourself on Country with breathtaking scenery, towering waterfalls, and steep ravines as the train winds its way through 15 hand-made tunnels and over 55 bridges. This experience will transport you back in time the moment you step aboard the vintage timber carriages, as you journey from Gimuy (Cairns) via Bubundji (Freshwater), to Ngunbay (Kuranda), the village in the rainforest. To this day, the famous Heritage-Listed Kuranda Scenic Railway is considered a major engineering feat. Experience this timeless journey in original heritage carriages or upgrade to KSR Gold Class which offers passengers a touch of luxury with lounge seating, locally sourced appetisers and beverage service.

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Nautilus Aviation is a privately owned and operated, proven helicopter specialist with over 25 years flying experience and has grown to become one of Australia's premier helicopter operators. Today our network of bases spans Cairns, Port Douglas, Townsville, Darwin, Kakadu (Jabiru), Nhulunbuy (Gove) and Torres Strait (Horn Island). Nautilus Aviation has built an outstanding reputation based on the quality and diversity of our fleet of helicopters and our commitment to the safety of all passengers and personnel at all times.

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SeaLink Travel Group & Captain Cook Cruises

SeaLink Marine & Tourism is Australia's most dynamic tourism and transport company bringing the best Australian tourism experiences to the world. SeaLink's operations extend across New South Wales, Queensland, Northern Territory, Western Australia and South Australia – cruises, passenger transfers and ferry services on Sydney Harbour and the Murray River, cruise and passenger ferry services in Townsville, Perth and Rottnest Island, Cairns, Port Douglas and Whitsundays, a range of tourism and hotel experiences on K'gari (Fraser Island) and North Stradbroke Island, cruise and passenger ferry services from Darwin to Tiwi Islands and Mandorah, and passenger and vehicle ferries and coach connection services from Adelaide to Kangaroo Island. Holiday packages, accommodation, 4WD, soft adventure and coach touring as well as chartering coaches and vessels are also available in all states.

Contacts:

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Townsville – SeaLink Queensland

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Darwin – SeaLink NT

Angela Piper

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Perth & Rottnest Island – Captain Cook Cruises and SeaLink

Leycester Cory

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Sydney – Captain Cook Cruises

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Fraser Island – Kingfisher Bay Resort

David Hay

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North Stradbroke Island – SeaLink Stradbroke

Heather Truman

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Whitsundays – SeaLink Whitsundays

Rob Mitchell

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www.sealink.com.au

www.captaincook.com.au

www.kingfisherbay.com

www.gowesttours.com.au



Skyrail Rainforest Cableway Embark on a fascinating journey of discovery and unlock the secrets of the world's oldest tropical rainforest. Enjoy a unique perspective of Australia's World Heritage listed Wet Tropics Rainforest as you glide above the ancient canopy before descending to explore Red Peak and Barron Falls. Discover fascinating stories on Ranger Guided Tours, at the Rainforest Discovery Zone, Rainforest Interpretation Centre and from The Edge Lookout. This 90-minute experience is accessible for people of all ages and abilities, and is conveniently located just 15 minutes from Cairns, 10 minutes from Yorkeys Knob Marina or 50 minutes from Port Douglas. Download the Skyrail Audio Guide and Interpretive app to enjoy in gondola commentary and more.

Contact: Nerida Meakin
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Sunlover Reef Cruises offer the ultimate Great Barrier Reef experience. Our air-conditioned catamarans depart daily from Cairns, bound for our state-of-the-art pontoons at Moore and Arlington Reefs. Our team of reef experts are dedicated to showcasing our amazing reef locations, renowned for their abundant marine life and spectacular coral viewing. Enjoy up to 4 hours at the reef with an impressive array of inclusions, such as snorkeling equipment, glass bottom boat and semi-submersible tours, underwater observatory, marine touch tank presentations, a spacious sun deck and the only waterslide on the Great Barrier Reef! Additionally, guests can experience Seawalker helmet diving, scuba diving, scenic helicopter flights or our very own Marine Biologist for a Day program. Ideal for groups of all sizes, or for sole use charters.

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Svitzer Australasia Svitzer has provided safety and support at sea since 1833. They are continuing this tradition as the global market leader within towage and marine related services. Svitzer provides a crucial link in the Australian supply chain with more than 50,000 tug movements a year, making our ports safer and more efficient. Svitzer Australia is also the largest employer of Australian seafarers. Svitzer is part of the Maersk Group and is proud to be part of the Svitzer fleet of more than 430 vessels and operations all over the world.

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Sydney Opera House Discover the stories, history and magic of the iconic Sydney Opera House. On the one hour Sydney Opera House guided Tour, visitors are able to explore the World Heritage listed building with our knowledgeable guides, stepping beneath the sails and discovering what makes the Opera House so inspiring. Be inspired by the extraordinary stories of the Opera House, and then sample the best of Australian dining - all on sparkling Sydney Harbour with an indulgent Tasting Plate for two at Opera Kitchen, whilst the Tour and Dine creates the perfect opportunity to enjoy a main meal overlooking the stunning Sydney Harbour at Opera Bar.

The Backstage Tour grants you VIP access to go behind-the-scenes of the Opera House. Get ready to see first-hand what it's like inside the orchestra pit, explore inside a dressing room and hear insider stories and secrets from your tour guide along the way. Complete the experience with a delicious, hot breakfast hosted by your guide in the Green Room – the exclusive domain of our crew and performers.

For the ultimate Sydney Opera House experience, our two new Gold and Silver Experience Packages combine an intimate VIP tour with a memorable 2 course dinner and matching wines, and the option to add a performance ticket to the Opera, Ballet, Symphony, or one of the many inspiring performances shown at the Opera House each year.

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Attractions and service providers

Taronga Zoo is a non-for-profit conservation society situated amongst lush bushland with harbour views. It is a short 12 minute ferry ride from the city and is Sydney's premium location to discover wildlife from Australia and beyond. With a variety of free keeper shows, talks and the Sky Safari cable car providing panoramic views of Sydney harbour.

Our accommodation options offer you two unique opportunities to stay overnight within the zoo. The Wildlife Retreat at Taronga Zoo offer luxury hotel accommodation with included programming offering you the opportunity to experience Taronga Zoo as a true VIP. If you are looking for a more adventurous experience our Roar and Snore program offers you the chance to stay overnight in safari tents with iconic views and getting up close to some of our more exotic animals.

Those looking for a more unique experience can book one of our tours offering intimate behind-the-scenes experiences and a chance to get up close and personal with some of our unique Australian animals. Thrill-seekers can challenge themselves on Taronga's exciting treetop adventure course, Wild Ropes. With 4 challenging courses for 8 year olds up and a children's course from 3-8 year olds there is something for everyone.

With so much to offer it's no wonder Taronga Zoo is Sydney's favourite wildlife experience.

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taronga.org.au

Tasmanian Travel and Information Centre Hobart is a city that's shaped and defined by hills, bushland and water. Hobart is the gateway to Tasmania, the perfect base for explorations of Southern Tasmania, with all the region's attractions accessible in an easy day's touring. The Tasmanian Travel and Information Centre located near the waterfront, and 800m from the Hobart cruise terminal, has dedicated local staff, ready to help you make the most of your visit to Hobart and Tasmania. They can also assist with staff and volunteers to welcome cruise ship passengers and crew from its information desk at the MAC2 cruise terminal.

Contact: Jacqui Allen
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www.hobarttravelcentre.com.au

The Royal Botanic Gardens is one of Victoria's most popular tourist destinations and offers a variety of unique experiences for visitors to Melbourne. Renowned as one of the world's finest landscaped gardens, a visit to these gardens is a must do as part of any visit to Melbourne. While visiting the Gardens, join the Aboriginal Heritage Walk to discover the rich and thriving culture of the Koolin nation. Experience a traditional smoking ceremony with an Indigenous guide and discover traditional uses of plants for food, tools and medicine.

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Transam Argosy Pty Ltd Measuring just 8km long by 5km wide, covered with lush rolling green hills and surrounded by rocky shorelines, the tiny volcanic outcrop known as Norfolk Island is located over a thousand kilometres off the shores of Australia. Transam Argosy has been developing the cruise ship industry at Norfolk Island since 1992. In 2010 P&O Cruises started calling at Norfolk Island. The success of these calls led to the Australian Government improving port facilities and providing 3 Passenger Transfer Vessels. These improvements in the Island's cruise infrastructure has led to a vastly increased number of cruise ships calling at Norfolk Island. In 2020 there are 16 cruise ships scheduled to call at Norfolk Island. These range from smaller expedition cruise ships with 100 passengers to P&O cruise ships with 2,000 passengers. Cruise lines calling at Norfolk Island include Seabourn Cruises, Holland America Line, Regent Seven Seas, Hapag-Lloyd cruises, and P&O Cruises. Transam Argosy provides a full range of port agency services to visiting cruise ships at Norfolk Island. Transam Argosy was established in 1987, and today is now a subsidiary of Pacific Direct Line who operate cargo services around the South Pacific.

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www.transam.nf

Trippas White Group is a leader in the Australian hospitality industry, managing a diverse portfolio of iconic restaurant, café and event spaces across Australia. The company's premium venues include Sydney Opera House, Sydney Tower; Botanic Gardens Restaurant; The Pavilion on the Domain; The Calyx; Centennial Homestead; Roslyn Packer Theatre; Australian War Memorial; Australian Institute of Sport; Proud Mary Brisbane Powerhouse.

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Wilhelmsen Ship Services Pty Ltd Wilhelmsen Group is a leading international provider of maritime services, headquartered in Oslo, Norway and celebrating 158 years of business in 2019. Wilhelmsen Maritime Services AS (WMS) is wholly owned by the Wilh. Wilhelmsen Group and is a leading global provider of solutions, products, and services to the maritime and offshore industry. Wilhelmsen Ships Service AS (WSS) is wholly owned by Wilhelmsen Maritime Services AS and is the world's largest maritime services company offering a full range of Ships Agency Services, and is complemented by our Unitor Marine Products, Unitor and Nalfleet Chemicals, and Maritime Logistic services. WSS Ships Agency division has an extensive network which provides agency solutions to the shipping industry across the globe.

WSS Ships Agency have 201 offices across 59 countries worldwide, 2,000 ports serviced, 2,050 employees & 75,000 port calls handled in 2019. WSS Australia handle over 300 Cruise Ship Port Calls per year alone with 100+ Turn Around Calls plus Overseas Territory visits at Norfolk Island and Antarctica and support in PNG. WSS Australia is well experienced in managing Cruise ship visits for Turn and/or Transit visits, as well as assisting its cruise line customers with Itinerary planning needs and conflicts resolutions and general support on special projects and needs. WSS have their own Cruise Department supporting its Cruise Customers and is based in Sydney.

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Cruise line members

Viking Cruises Viking is an award-winning, small-ship cruise line which operates over 75 vessels on the world's oceans and rivers. From 2022, two purpose-built expedition ships will join the state-of-the-art fleet. Designed for discerning travellers with interests in science, history, culture and cuisine, Viking offers "The Thinking Person's Cruise". Viking is destination focused, culturally enriching and carefully curated. Cruises operate on the rivers and oceans of Europe, Russia & Ukraine, North & South America, Asia, Egypt and of course, Australia & New Zealand. Viking ships have received numerous accolades since their launch from industry experts and travelers alike, including being voted the #1 Ocean Cruise Line by Travel + Leisure readers in the World's Best Awards 2019 for the fourth year in a row.

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www.vikingcruises.com



Tourism commissions and departments

AUSTRALIA

Tourism Australia is the Australian Government agency responsible for attracting international visitors to Australia with a focus on leisure tourism.

Contact: Dominic Mehling

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✉ dmehling@tourism.australia.com

Corporate website: www.tourism.australia.com

Consumer website: www.australia.com

Austrade is responsible for developing and implementing national tourism policy, including issues relating to the cruise shipping sector.

Contact: Sam Palmer

☎ + 61 2 6272 6907

✉ Sam.Palmer@austrade.gov.au

www.austrade.gov.au

Destination NSW the NSW Government's tourism and major events agency, assists with marketing of Australia's premier port Sydney as well as Newcastle, located close to the famous wine growing Hunter Valley region, Eden on the spectacular South Coast and Wollongong-Port Kembla, where the mountains meet the sea. We represent tourism experiences, attractions and major events. Destination NSW works with cruise destinations and the industry to improve services and develop new opportunities.

Contact: Stephen Mahoney

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www.destinationnsw.com.au/cruise

Ports Australia is the national peak body representing government and privately owned ports.

Formed at the first interstate harbour conference in 1916, Ports Australia has provided advocacy, coordination and leadership for over 100 years to sustain the port communities while fostering economic, innovative and sustainable growth.

Port authorities and corporations together with the Department of Defence form part of our membership, along with various support service companies to the Port sector.

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South Australian Tourism Commission South Australia markets four unique ports of call – Adelaide, Kangaroo Island, Port Lincoln and Robe – to cruise lines around the world. The facilities and attractions at each port are very popular with cruise guests. Adelaide is a sophisticated and cosmopolitan city located less than an hour away from some of the world's renowned wine regions. Kangaroo Island is one of the world's unique wildlife destinations and offers close-up experiences with nature from several approved anchorage sites. Port Lincoln provides a large natural deep water harbour, surrounded by breathtaking coastline and is a great starting point to discover exciting marine based adventures and some of Australia's outback landscapes. Robe is a beautiful country town on the Limestone Coast, with safe anchorage and a well situated boat harbour for tenders. It allows easy access to lush farming country, the Coonawarra wine area, the World Heritage Naracoorte Caves with 500 million year old megafauna fossils and in the small town of Penola, the home of the interpretive centre for Saint Mary MacKillop.

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www.southaustralia.com

Tourism NT The role of Tourism NT is to market the Northern Territory as a desirable visitor destination and facilitate the sustainable growth of the tourism industry in the Northern Territory.

The Northern Territory is a holiday and cruising destination wrapped into one, from the tropical Top End to the real outback of Central Australia. Cruise destinations include Darwin, Tiwi Islands, Port Essington and Yirrkala.

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www.tourismnt.com.au

Tourism and Events Queensland represents Australia's Great Barrier Reef state, the only Australian state able to offer all year round cruising opportunities and itineraries. Cruise destinations include Cairns, Cape York, Cooktown, Dunk, Fraser, Hinchinbrook, Lady Elliot, Lizard, Great Keppel and Thursday Islands, Townsville, Gladstone, Port Douglas, Sunshine Coast, Brisbane and the Whitsundays.

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www.cruisequeensland.com



Tourism Tasmania markets The World's Best Temperate Island which delivers world class experiences of pristine wilderness, convict heritage, fine food, wines and produce. All within close proximity of the destinations which include Burnie, Devonport, Hobart, Launceston, and Port Arthur.

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www.discovertasmania.com.au

Tourism WA's objective is to position and market Western Australia as an extraordinary cruise destination, with a focus on destination awareness, landside destination development, port infrastructure and strengthening industry capacity.

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Visit Victoria's role is to improve existing services to cruise ships, to develop new opportunities and to service cruise lines and their partners. We represent major events, attractions and other shore experiences which supports the destinations of Geelong, Portland, Melbourne and Phillip Island.

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www.visitvictoria.com.au

ASIA/PACIFIC

Papua New Guinea Tourism Promotion Authority PNG TPA is the government agency responsible for promoting Papua New Guinea as a tourist destination. It represents markets and develops cruising destinations within the country.

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Solomon Islands Visitor Bureau promotes the idyllic tropical archipelago of The Solomon Islands and ensures that this untouched paradise is on the list of places to visit.

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Australian Cruise Association is a non-profit association funded by membership subscriptions providing free advice and assistance to both the cruise industry and ACA members.

ACA can assist in providing a wealth of information from itinerary planning, information on destinations and attractions, port details, shore excursion operators and other service providers. Our aim is to make it easy for you to develop, plan and deliver world class itineraries in and around Australia and the ACA region.

Information on destinations and services provided by members is available from our website www.australiancruiseassociation.com

The site includes:

- details on destinations
- details of members and services provided
- interactive itinerary plan
- port bookings
- links to the websites of cruise companies which have cruise ships cruising down under
- bulletins.

ADELAIDE • ALBANY • BRISBANE • BROOME • BUNBURY • BURNIE • CAIRNS • CHRISTMAS ISLAND • DARWIN • EDEN • EXMOUTH • FREMANTLE • GEELONG • GERALDTON
KANGAROO ISLAND • HOBART • MELBOURNE • MOOLOOLABA • NEWCASTLE • NEW CALEDONIA • NEW ZEALAND • PAPUA NEW GUINEA • PORT ARTHUR • PORT DOUGLAS
PORT LINCOLN • PORTLAND • SOLOMON ISLANDS • SUNSHINE COAST • SYDNEY • THURSDAY ISLAND • TOWNSVILLE • WHITSUNDAYS • YORKEYS KNOB + SMALLER DESTINATIONS



Marketing ACA cruise destinations and providers of services to the cruise industry.

For further information or advice we invite you to contact:

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ACA recognises and thanks all artists and photographers for supplying images.